



Viewer Workflow Tips



Where in our workflows could we use the Viewer?

Join over **1,400 providers & staff** who use [CurrentCare Viewer](#) today!

Workflow	Try the ...																																																																																																			
<p>New patient</p> <p>OR</p> <p>Pre-visit planning</p>	<p>Patient Summary Report</p> <p>Access the <u>Summary Report</u> above the patient name:</p> <div data-bbox="535 589 1192 656" style="border: 1px solid black; padding: 5px;"> <p>Patient Search Summary Report</p> <p style="text-align: center; font-weight: bold;">Stoneworth, Melissa</p> </div> <p>Check the most recent meds, labs, imaging, encounters, conditions (available at top of each section):</p> <div data-bbox="535 782 1192 1217" style="border: 1px solid black; padding: 5px;"> <p>Patient Summary Report for Melissa Stoneworth</p> <p>Patient Demographics</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Name</th> <th>Date Of Birth</th> <th>Gender</th> <th>Identification Number</th> <th>Phone</th> <th>Address</th> </tr> </thead> <tbody> <tr> <td rowspan="6">Melissa Stoneworth</td> <td rowspan="6">1944-04-04</td> <td rowspan="6">F</td> <td>MRN: 009601487</td> <td rowspan="6">4014614298</td> <td>345 Main St. Cranston RI 02920</td> </tr> <tr> <td>MRN: 008201908</td> <td>345 Main Street Cranston RI 02920</td> </tr> <tr> <td>MRN: 000003011942</td> <td>345 Main Street Cranston RI 02920</td> </tr> <tr> <td>MRN: 298</td> <td>345 Main Street Cranston RI 02920</td> </tr> <tr> <td>MRN: 57812611</td> <td>345 Main St Cranston RI 02920</td> </tr> <tr> <td>MRN: 57812612</td> <td>345 Main St Cranston RI 02920</td> </tr> <tr> <td>MRN: 4582</td> <td></td> </tr> <tr> <td>MRN: 9531</td> <td></td> </tr> <tr> <td>MRN: 7469999</td> <td></td> </tr> </tbody> </table> <p>Allergies</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Onset Date</th> <th>Inactive Date</th> <th>Allergen</th> <th>Category</th> <th>Last Updated At</th> </tr> </thead> <tbody> <tr> <td>2005-12-01</td> <td></td> <td>Codeine</td> <td>drug intolerance</td> <td></td> </tr> <tr> <td>2001-03-01</td> <td></td> <td>Penicillin</td> <td>Drug Allergy (disorder)</td> <td></td> </tr> </tbody> </table> <p>Medications</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Medication</th> <th>Form</th> <th>Strength</th> <th>Duration</th> <th>Source</th> </tr> </thead> <tbody> <tr> <td>2013-07-17</td> <td>VICODIN 5/500 MG</td> <td></td> <td></td> <td>15 Days</td> <td>RITEAID</td> </tr> <tr> <td>2013-07-14</td> <td>ACCPRIL 40 MG</td> <td></td> <td></td> <td>30 Days</td> <td>RITEAID</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Family</td> </tr> </tbody> </table> </div>	Name	Date Of Birth	Gender	Identification Number	Phone	Address	Melissa Stoneworth	1944-04-04	F	MRN: 009601487	4014614298	345 Main St. Cranston RI 02920	MRN: 008201908	345 Main Street Cranston RI 02920	MRN: 000003011942	345 Main Street Cranston RI 02920	MRN: 298	345 Main Street Cranston RI 02920	MRN: 57812611	345 Main St Cranston RI 02920	MRN: 57812612	345 Main St Cranston RI 02920	MRN: 4582		MRN: 9531		MRN: 7469999		Onset Date	Inactive Date	Allergen	Category	Last Updated At	2005-12-01		Codeine	drug intolerance		2001-03-01		Penicillin	Drug Allergy (disorder)		Date	Medication	Form	Strength	Duration	Source	2013-07-17	VICODIN 5/500 MG			15 Days	RITEAID	2013-07-14	ACCPRIL 40 MG			30 Days	RITEAID						Family																																
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<p>Finding a current phone number or address</p>	<p>Demographics Icon</p> <p>Click the <u>Demographics</u> icon on the top right toolbar:</p> <div data-bbox="935 1561 1299 1619" style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;">Logout</p> <p style="text-align: center;">70 Years</p> <p style="text-align: right;">! @ # \$ % & ' () * + , - . / : ; < > [\] ^ _ ` { } ~</p> </div> <p>Or access the <u>Summary Report</u>, per the above instructions.</p>																																																																			



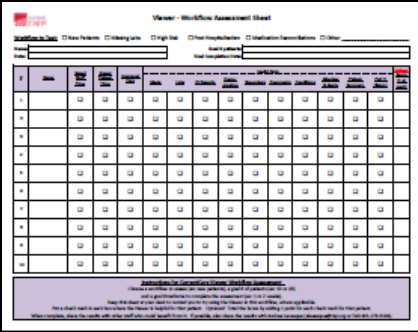
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<p>You need to see a lab value's trend over time</p>	<p>Lab section (cumulative view button)</p> <p>From the <u>Lab Results</u> section, click the blue icon to see results side-by-side.</p> <div data-bbox="963 1271 1282 1394" style="border: 1px solid black; padding: 5px;"> <p>Body Fluids</p> <p>Chemistry</p> <p>Order Item: Basic Metabolic Panel Cumulative Result 1</p> <p>Glucose Electrolytes 10/24/2011 15:00</p> <p>Glucose Electrolytes 09/21/2011 09:17</p> </div> <p>The most recent values then show in the left-most values column.</p> <p>Benefit: you can watch lab trends, even from different labs.</p> <div data-bbox="935 1414 1245 1684" style="border: 1px solid black; padding: 5px;"> <p>Laboratory Results - Cumulative View</p> <p>Legend: * comments available, # reference ranges vary for results</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Test Items</th> <th>429554201 10/24/2011 15:00</th> <th>932100013-8 09/21/2011 09:17</th> </tr> </thead> <tbody> <tr> <td>Carbon dioxide, total (Moles/Volume) in Serum or Plasma</td> <td>30</td> <td>28.**</td> </tr> <tr> <td>Chloride (Moles/Volume) in Serum or Plasma</td> <td>105</td> <td>111.**</td> </tr> <tr> <td>Creatinine (Mass/Volume) in Serum or Plasma</td> <td>1.50</td> <td>1.90.**</td> </tr> <tr> <td>Glucose (Mass/Volume) in Serum or Plasma</td> <td>85</td> <td>85.**</td> </tr> <tr> <td>Potassium (Moles/Volume) in Serum or Plasma</td> <td>5.2</td> <td>3.9.**</td> </tr> </tbody> </table> </div>	Test Items	429554201 10/24/2011 15:00	932100013-8 09/21/2011 09:17	Carbon dioxide, total (Moles/Volume) in Serum or Plasma	30	28.**	Chloride (Moles/Volume) in Serum or Plasma	105	111.**	Creatinine (Mass/Volume) in Serum or Plasma	1.50	1.90.**	Glucose (Mass/Volume) in Serum or Plasma	85	85.**	Potassium (Moles/Volume) in Serum or Plasma	5.2	3.9.**																																																	
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Viewer Workflow Tips

How can we integrate the Viewer into our workflows?

Phase	Suggested Steps
Try It <i>(Plan/Do)</i>	<p>Do a small-scale test to see if the Viewer adds value in one workflow:</p> <p><u>Workflow:</u> New patients</p> <p><u>Person/Team:</u> MAs</p> <p><u>When:</u> During pre-visit planning for all new patients</p> <p><u>Frequency:</u> 20 patients over 2 weeks</p> <p><u>Timeframe:</u> Complete by Aug 31st</p>
Assess Value <i>(Study)</i>	<p>Measure Value:</p> <ul style="list-style-type: none"> Use the Workflow Assessment Tool to measure value  <ul style="list-style-type: none"> Talk about whether the Viewer is beneficial in this workflow
Make Part of Workflow <i>(Act)</i>	<p>For workflows where the Viewer is beneficial:</p> <ul style="list-style-type: none"> Integrate it into the regular workflow Update documentation Train other staff on the value

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